

CAMPAIGN ACTION PLAN



1.) OVERALL CAMPAIGN OBJECTIVE

- A. What is the overall purpose of the campaign?
- B. What specific ACTION do we want the prospects/students to do?

2.) TARGET AUDIENCE(S)

- A. Who is/are the target audience(s)?
- B. How many different segments will there be?
- C. What is the expected total quantity of the Mail File? Quantity of each segment?

3.) MEDIA CHANNELS

A. What media channels will be used to promote this campaign?

□ Direct Mail □ Email □ SMS Text □ QR Codes □ Website Banner Ads □ Social Media □ Space Ads □ Others:

- B. What is the order of multi-channel touches that the prospects will receive?
 - i. EXAMPLE: Direct Mail \rightarrow Email follow-up #1 \rightarrow Email follow-up #2 \rightarrow SMS reminder

4.) KEY MESSAGING

- A. What is the single most important message to be communicated?
- B. What are other key messages?

5.) COPY & CREATIVE CONTENT

- A. Who will provide the Copy and Creative elements for the campaign (check all that apply)?
 - i. D Admissions dept.
 - ii. D Marketing/Communications dept.
 - iii. **D** Third Party Partner (specify which elements they will be responsible for)
 - iv. D Copy and Content will be based on a previous campaign (please specify campaign)

6.) LANDING SITE

- A. What are the top 3 choices for Domains for the Landing Site?
- B. How many pages will there be in the Landing Site?
 - i. EXAMPLE: 4-Page Site: Welcome Page \rightarrow Survey Page \rightarrow Profile Page \rightarrow Thank You Page
- C. How many different versions of the above pages will there be?
 - i. EXAMPLE: Welcome Page = 2 versions Survey Page = 1 version Profile Page = 1 version Thank You Page = 3 versions
- D. Where will respondents be directed once they have completed the Landing Site?
- E. Does there need to be a Generic Version of the Landing Site?
- F. What are the most important Metrics to track?
- G. Who will receive real-time lead reports via email?
- H. How many different "Thank You" Email Triggers will there be?

7.) <u>KEY DATES</u>

- A. When does the Landing Site Need to be live? For how long?
- B. What are the Launch Dates for each touch point?
 - i. EXAMPLE: Direct Mail Announcements = May 2nd Email Follow-up #1 = May 10th Email Follow-up #2 = May 19th SMS Text Reminder = May 23rd